



Important Update on Your Medication Shipment

Dear Valued Patient,

We understand that you may have concerns about the temperature of your semaglutide or tirzepatide medication upon arrival. We want to assure you that it's entirely normal and safe for it to no longer be cool to the touch when it reaches you.

Our aim is to ensure your confidence in both the safety and effectiveness of your medication, even in cases where it may not remain consistently cool throughout the shipping process.

Key Information to Keep in Mind:

- We carefully pack your medication in a cooler with ice packs. It is typical for the ice to melt during transit, and the packs may not be cold.
- Please place your medication in the refrigerator immediately after receiving it.
- Our recent studies showed that when the medication is heated to 104°F for 7 days, it remains highly effective:
 - Tirzepatide/Glycine/B12 remained within acceptable limits at 99%.
 - Semaglutide/Glycine/B12 remained within acceptable limits at 100.2%.
- Rest assured, the medication will not be compromised in safety, potency, or effectiveness.

We're here for you. Please don't hesitate to reach out to Strive Pharmacy if you have any questions or need further clarification. We are prepared to assist you and address any concerns you may have. Thank you for partnering with us and entrusting us with your care. Together, we're committed to creating a brighter, healthier future.

Sincerely,

Strive Compounding Pharmacy